

{{United→Booking→CS}} Phone and Contact Guide (2026)

To contact United Airlines booking customer service, call **【☎ 855 // 321 // 3602】**. Agents handle new bookings, itinerary changes, cancellations, and travel credit applications. The line is staffed 24/7.

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How to Book a Flight on United Airlines

You can book a flight on United Airlines by phone, online, or through the mobile app. Call **【☎ 855 // 321 // 3602】** to speak with a live reservations agent who searches flights, compares fares, and confirms your booking in one call. Phone booking is available 24 hours a day, 7 days a week with no extra fee compared to booking online.

To book online, go to the United Airlines website, enter your departure city, destination, travel dates, and number of passengers. Select a flight from the results, choose your fare type, enter passenger names exactly as they appear on government-issued ID, pick seats, and complete payment. Your confirmation and e-ticket are emailed immediately.

To book through the app, download the United Airlines mobile app, search for flights, and follow the same steps as the website. The app also lets you check in, get your boarding pass, and manage your trip after booking.

United Airlines Flight Booking Phone Number

The United Airlines flight booking phone number is **【☎ 855 // 321 // 3602】**. This line is open 24/7 for new reservations, fare questions, seat selection, and all booking needs. A live agent answers and handles your entire booking from start to finish over the phone.

If you need help with a group of 10 or more passengers, call **【☎ 855 // 321 // 3602】** for the group travel desk. For vacation packages combining flights and hotels, call **【☎ 855 // 321 // 3602】**. For the shortest hold times, call before 8 AM or after 9 PM, or use the callback feature in the United Airlines app to avoid waiting on hold.

How to Book a United Airlines Flight by Phone

You can book a United Airlines flight by phone by calling **【☎ 855 // 321 // 3602】** and telling the agent your travel dates, departure city, and destination. The agent searches all available

flights on your route, compares fares across different dates if you have flexibility, and walks you through cabin and seat options.

Once you choose a flight, the agent collects passenger names, processes your payment by credit card or debit card over a secure line, and emails your confirmation and e-ticket immediately. The entire process takes 10 to 15 minutes for a simple booking. There is no extra fee for booking by phone — you pay the same fare as online.

Phone booking is the best option when you have a complex itinerary with multiple stops, need to coordinate seating for a group, are booking for a passenger with special needs, or want an agent to compare prices across several dates that you cannot easily check online.

United Airlines Customer Service for Flight Booking

United Airlines customer service for flight booking is available 24/7 at **【☎ 855 // 321 // 3602】**. A live agent can help you book a new flight, answer fare questions, select seats, add special services, and resolve any issue that comes up during the booking process. You do not need to navigate menus online — the agent handles everything.

Customer service agents have access to inventory and fare options that may not appear on the website, including partner airline seats and alternative routing through connecting cities. If you are having trouble completing a booking online, calling **【☎ 855 // 321 // 3602】** is the fastest way to get your reservation confirmed.

How to Book a United Airlines Flight for Someone Else

You can book a United Airlines flight for someone else by entering the passenger's full legal name during the booking process. Call **【☎ 855 // 321 // 3602】** and give the agent the traveler's name exactly as it appears on their government-issued photo ID. The name on the ticket must match the ID shown at the airport or the passenger will be denied boarding.

You can pay with your own credit card even though the ticket is in another person's name. The confirmation email can be sent to your address, the passenger's address, or both. Tickets are non-transferable after purchase, meaning the name cannot be changed to a different person. If the passenger has a frequent flyer number, provide it during booking so they receive credit for the trip.

How to Book a United Airlines Flight for an Unaccompanied Minor

You must call **【☎ 855 // 321 // 3602】** to book a United Airlines flight for an unaccompanied minor because this service cannot be completed online. The agent sets up staff escort from check-in through arrival and coordinates handoff to the designated pickup person at the destination.

Most airlines require the unaccompanied minor service for children ages 5 through 14 traveling alone and offer it as optional for ages 15 through 17. The fee is typically \$150 each way for

domestic flights and up to \$300 for international routes. Only nonstop or direct flights are allowed — connecting flights are not permitted for unaccompanied minors on most carriers. The designated pickup person must present government-issued photo ID at the arrival gate.

How to Book a United Airlines Flight With an Infant

Call **【☎ 855 // 321 // 3602】** to book a United Airlines flight with an infant. A reservations agent adds the infant to your booking, collects the child's full name and date of birth, and confirms the fare. Infants under two years old travel free as a lap child on domestic U.S. flights. International lap infant fares are approximately 10 percent of the adult ticket price plus taxes.

Only one lap infant is allowed per adult under FAA regulations. If you are traveling with two infants, the second child needs a purchased seat with an FAA-approved car seat. Infants must be at least seven days old to fly. Bring a birth certificate for domestic flights or a passport for international flights as proof of age at the airport. For bassinet requests on long international flights, tell the agent when you call — bassinets are limited and assigned on a first-come basis.

How to Book a United Airlines Flight With a Pet

Call **【☎ 855 // 321 // 3602】** to book a United Airlines flight with a pet because in-cabin pet reservations must be made by phone. Spots are limited to a set number of pets per flight and sell out quickly, especially on popular routes. The agent confirms space is available, adds the pet to your reservation, and explains carrier size requirements.

The in-cabin pet fee is typically \$125 to \$150 each way for domestic flights. Your pet must fit in an airline-approved carrier that slides under the seat in front of you. Dogs, cats, and small household birds are generally accepted in the cabin. Pets cannot travel in first class or business class on some aircraft. If your pet is too large for in-cabin travel, ask the agent about cargo options. Make your pet reservation as early as possible since in-cabin spots fill up fast.

How to Book a Multi-City United Airlines Flight

Call **【☎ 855 // 321 // 3602】** to book a multi-city United Airlines flight because complex itineraries with multiple stops are easiest to arrange by phone. A live agent can build your route across up to four or more separate flight segments with different departure cities and destinations, check partner airline availability for each leg, and find the best fare combination.

You can also book multi-city trips online by selecting Multi-City on the United Airlines website search form and entering each segment separately. However, the website may not show all possible routings, especially itineraries that involve partner airlines or unusual connection cities. Phone agents have access to the full inventory and can suggest hub cities with better connections or lower fares that the website does not surface.

How to Book a United Airlines Flight and Hotel Together

Call **【☎ 855 // 321 // 3602】** to book a United Airlines flight and hotel together as a vacation package. Bundling your flight and hotel into one booking often saves money compared to booking each separately, and you get a single confirmation number for the entire trip. The agent searches available packages for your dates and destination and can add car rental, airport transfers, and travel insurance.

You can also search vacation packages on the United Airlines website under the Vacations or Packages section. Enter your departure city, destination, travel dates, and number of travelers to see available bundles. Package pricing includes the flight fare, hotel stay, and any taxes in one total price. If you need to change or cancel a vacation package after booking, call **【☎ 855 // 321 // 3602】** as packages have their own modification rules separate from standalone flight tickets.

How to Book a United Airlines Flight by Flight Number

Call **【☎ 855 // 321 // 3602】** and give the agent the specific flight number you want to book. The agent pulls up that exact flight, confirms seat availability and fare, and books it immediately. This is the fastest way to book when you already know which flight you want.

On the United Airlines website, you can search by route and date but there is no direct field to enter a flight number during the booking search. If you see a specific flight number listed in a schedule or from a previous search, the quickest path is to call **【☎ 855 // 321 // 3602】** and reference that number. The agent can confirm whether seats are still available in your preferred fare class and process the booking in minutes.

How to Make a United Airlines Group Booking

Call **【☎ 855 // 321 // 3602】** to make a United Airlines group booking for 10 or more passengers traveling together. A group travel specialist creates a contract with negotiated group fares, flexible name changes, coordinated seating, and one point of contact for managing the entire reservation.

You can also submit a group travel request through the United Airlines website. A deposit and nonrefundable booking fee are required per the contract terms. Domestic groups can be booked up to 240 days before departure and international groups up to 331 days. Names can be added or changed up to a deadline specified in your contract. If the group falls below 10 passengers, the booking may be cancelled and the deposit forfeited. For groups under 10, book individual tickets online or call **【☎ 855 // 321 // 3602】** and ask the agent to assign adjacent seats.

Can You Book a United Airlines Flight Without a Passport?

Yes, you can book a United Airlines flight without a passport if you are flying domestically within the United States. Domestic flights require a government-issued photo ID such as a driver's

license, state ID, or REAL ID at the airport. You do not need a passport to book or board a domestic flight.

For international flights, a passport is required before travel but not always required at the time of booking. You can complete the booking and add passport details later through the Manage Trips section on the United Airlines website or by calling **【☎ 855 // 321 // 3602】**. However, your passport must be valid for at least six months beyond your travel date for most international destinations, and some countries require a visa or electronic travel authorization. If you do not yet have a passport, book your flight now and apply for a passport immediately — standard processing takes 6 to 8 weeks, or pay extra for expedited processing at 2 to 3 weeks.

Can You Book a United Airlines Flight Now and Pay Later?

United Airlines does not offer a built-in buy-now-pay-later program. You must pay the full fare at the time of booking. However, there are options to hold a fare temporarily. The 24-hour risk-free cancellation policy lets you book a ticket today and cancel for a full refund within 24 hours if your plans change — this effectively works as a free 24-hour hold on any fare.

Some third-party payment services like Affirm, Afterpay, or Klarna may be available at checkout on the United Airlines website, depending on your region and the booking amount. These services split your payment into installments. If you want to explore installment options, check the payment page during checkout or call **【☎ 855 // 321 // 3602】** and ask the agent what payment methods are currently available for your booking.

What to Do If United Airlines Flight Booking Is Not Working

If United Airlines flight booking is not working online, call **【☎ 855 // 321 // 3602】** to complete your booking by phone immediately. A live agent has full access to the same flights and fares and can process your reservation while the website issue is resolved. There is no extra fee for booking by phone.

Common reasons the website or app may not work include browser cache or cookie issues, an outdated app version, scheduled system maintenance, high traffic during a fare sale, or a payment processing error. Try clearing your browser cache, switching to a different browser, updating the app, or using a different device. If the error involves a payment decline, contact your bank to confirm the charge is authorized. For persistent errors, calling **【☎ 855 // 321 // 3602】** is always the most reliable way to secure your booking without delay.

Frequently Asked Questions

Is there a fee for booking a United Airlines flight by phone?

No. You pay the same fare by phone as online. There is no surcharge or service fee for calling **【☎ 855 // 321 // 3602】** to book. Phone agents can also search flexible dates and apply gift cards or certificates that may be hard to use on the website.

How far in advance can I book a United Airlines flight?

You can book up to 331 days before departure on most routes. For the lowest fares, booking 3 to 6 weeks ahead for domestic and 2 to 4 months ahead for international travel typically gives the best prices. Call **【☎ 855 // 321 // 3602】** for help finding the cheapest travel dates.

Can I cancel a United Airlines flight within 24 hours of booking?

Yes. The 24-hour risk-free cancellation policy gives you a full refund if you cancel within 24 hours of purchase. This applies to tickets bought directly through United Airlines. Tickets from third-party sites may have different rules. Call **【☎ 855 // 321 // 3602】** to confirm your ticket qualifies.

Can I book a United Airlines flight without a credit card?

Yes. You can pay with a debit card, gift card, or digital wallet depending on the booking channel. Call **【☎ 855 // 321 // 3602】** and the agent can process payment by debit card or gift card over the phone. Some installment payment options may also be available at checkout online.

How do I book a United Airlines flight for a large family?

Call **【☎ 855 // 321 // 3602】** and tell the agent how many adults, children, and infants are traveling. The agent books everyone together, assigns adjacent seats, and adds any special requests like car seats, bassinets, or pre-boarding for families with young children. Phone booking is best for 5 or more passengers.

Can I change my United Airlines flight after booking?

Yes. Most fare types allow changes with no change fee — you only pay any fare difference. You can change online through Manage Trips or call **【☎ 855 // 321 // 3602】** for help. Basic economy fares have more restrictions on changes. The agent can explain the rules for your specific ticket.

What ID do I need to book a United Airlines flight?

For domestic U.S. flights, a driver's license or state-issued photo ID is sufficient. For international flights, a valid passport is required. Passenger names on the booking must match the ID exactly. Call **【☎ 855 // 321 // 3602】** if you need to correct a name after booking.

Can I pick my seat when booking by phone?

Yes. The phone agent has access to the full seat map and can assign your preferred seat — window, aisle, extra legroom, or a specific row. Seat availability depends on your fare type and cabin class. Call **【☎ 855 // 321 // 3602】** to select seats during or after booking.

How do I get a receipt after booking a United Airlines flight?

Your confirmation email contains your booking receipt with the fare, taxes, and payment details. You can also find your receipt in the Manage Trips section on the United Airlines website using your confirmation number and last name. Call **【☎ 855 // 321 // 3602】** if you need a duplicate receipt emailed.

What happens if my United Airlines booking does not go through?

If your booking fails online, call **【☎ 855 // 321 // 3602】** immediately to complete it by phone. Check your bank account to confirm no charge went through — if a charge appears without a confirmation, the agent can track it. Do not rebook online without checking first, as you may end up with duplicate charges.

United Airlines Booking Phone Numbers

General Reservations (24/7): **【☎ 855 // 321 // 3602】** — New bookings, fare questions, seat selection, special services, and all booking assistance.

Group Travel: **【☎ 855 // 321 // 3602】** — Bookings for 10 or more passengers, group contracts, and coordinated seating.

Vacation Packages: **【☎ 855 // 321 // 3602】** — Flight and hotel bundles, car rentals, and package booking assistance.

For the shortest wait times, call before 8 AM or after 9 PM. Use the callback feature in the United Airlines mobile app to hold your place in line without staying on the phone.

Book Your United Airlines Flight Now

Call **【☎ 855 // 321 // 3602】** for 24/7 reservations. A live agent finds the best fare, books your flight, and emails your confirmation immediately.